

Benefits Update: Will you receive new ID, debit cards in 2012?

News Category
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As the New Year begins, please be aware of how Anthem, Medco and Delta Dental will distribute new ID cards, and ADP's plans to distribute Health Care Reimbursement Account debit cards. Cards will only be mailed to certain employees, and the following list provides details on new cards for 2012.

Anthem

- **Active employees and under age 65 retirees in the EPO option** for 2012 will receive a new ID card.
- For **65 and over retirees**, Anthem will mail new 2012 Blue Seniors Medical ID cards and new Blue Medicare Rx ID cards to all Medicare-eligible retirees enrolled in these plans. If you have questions, call 1-866-882-2284 for the Blue Seniors Medical plan and 1-866-830-0174 for the Blue Medicare Rx plan.
- For **members enrolled in a PPO option**, only new members and members who changed to a different PPO option for 2012 will receive a new ID card.
- **Members who elected to remain in the same PPO option** from 2011 to 2012 will not receive a new ID card and will need to continue using their current ID card for 2012.

Please call Anthem at 1-877-750-6062 if you have questions about the ID card.

Medco:

- **New members** will receive new pharmacy ID cards.
- **Current members** will not receive a new Medco ID card and will need to continue using their current Medco pharmacy ID card for 2012.

Please call Medco at 1-866-677-8928 if you have questions about your card.

Delta Dental:

- Only **new members or members switching** to a different dental option for 2012 will receive a new ID card.
- **Current members who did not switch** to a different dental option for 2012 will not receive a new ID card and will need to continue using their current Delta Dental ID card for 2012.

Please call Delta Dental at 1-800-955-2030 if you have questions about your card.

Vision Service Plan:

Identification cards are not provided with the Vision Service Plan. For more information about your vision plan, contact VSP Member Services at 1-800-877-7195 or visit the [VSP website](#).

ADP:

- Only **new participants** in the Health Care Reimbursement Account will receive a new debit card for 2012.
- **Current HCRA participants** will not receive a new debit card for 2012. Participants should keep their current ADP debit card — which will be loaded with your 2012 annual amount on Jan. 1, 2012 — and use it for eligible purchases in 2012.

Visit the [ADP website](#) or call ADP at 1-800-654-6695 to learn more about your HCRA debit card. And watch for a News Transmission article in January on how to request an additional ADP debit card for your spouse or dependent.

Remember to check your new ID cards for accuracy when they arrive and always carry your ID cards with you.

Websites offer more info

As a reminder, you can visit the Anthem, Medco, Delta Dental, VSP or ADP websites to request additional ID cards, check the status of a claim, obtain health information, search for a provider, view current benefits and much more. The online tools and information are practical and personalized, allowing you to get the most from your benefits. Links to all of these websites are available on the company [intranet](#) and on the Internet at www.lge-ku.com/oe.

If you have any questions, please call the Benefits Department at 502-627-2121.